GSA Fleet®

Fed**Fleet**
20●22

Program

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FedFleet 2022 Schedule

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Thursday, May 19, 2022		
Time in Eastern	**Webinar Room 1**	**Webinar Room 2**
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12:30 PM - 1:30 PM ET	Personal Liability While Driving a GOV	What's New with Suppliers- Vocational Body/Medium/HD Trucks
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FedFleet 2022 Hosts

Robin Carnahan currently serves as the Administrator of the U.S. General Services Administration (GSA).

As Administrator, she is working to empower GSA career professionals and build on the agency's efforts to deliver the best value in real estate, acquisition, and technology services to the government and American people.

Prior to joining GSA, Carnahan served in executive and leadership roles in business, academia and government, including as the Secretary of State of Missouri (2005-2013), and founded and led the State and Local Government Practice at 18F, a tech consultancy, inside GSA (2016–2020). She's a nationally recognized government technology leader and in 2017 was named one of the federal government's "Top Women in Tech." Most recently, Carnahan was a Fellow at Georgetown University's Beeck Center where she co-founded the State Software Collaborative.

As Secretary of State, Carnahan also served as the state's Chief Election Official and State Securities Regulator and was responsible for providing in-person and online services to hundreds of thousands of customers. An essential part of her job was leading the office's technology modernization efforts across 7 operating divisions. She frequently speaks, writes and testifies about government innovation through smarter use of technology.

While previously at GSA, Carnahan helped federal, state and local government agencies improve customer facing digital services and cut costs. She focused on training and empowering non-technical executives on ways to reduce risk and deliver better results for the public by more effectively budgeting, procuring, implementing, and overseeing digital modernization projects.

Carnahan holds a bachelor's degree in Economics from William Jewell College and a J.D. from the University of Virginia School of Law.

Crystal Philcox is the Assistant Commissioner for the Office of Travel, Transportation, and Logistics (TTL). As Assistant Commissioner for TTL, Ms. Philcox provides strategic direction and oversight for GSA's Offices of Fleet Management and Travel, Employee Relocation and Transportation. TTL also serves as the Government-wide Category Manager for the non-tactical motor vehicle and travel categories.

Prior to joining TTL in April 2022, Philcox was the Assistant Commissioner of the Office of Enterprise Strategy Management. She directed the Federal Acquisition Service's strategic business planning and partnered across the agency to improve FAS's data analytics and governance, particularly in GSA's efforts to support governmentwide category management.

Before moving to the Office of Enterprise Strategy Management, she held leadership positions in the Information Technology Category and the Technology Transformation Service at GSA. Prior to GSA, Philcox held various leadership roles at the Internal Revenue Service (IRS), including in the Earned

Income Tax Credit program, the Health Coverage Tax Credit program, the Compliance Data Analytics office, Tax Forms and Publications, and IRS's Affordable Care Act program office. She left in FY 2017 after three years as IRS's Chief of Staff.

Philcox has a Bachelor of Arts degree in English Literature from the University of Texas and an MA in English Literature from George Mason University. She has a Master's Certificate in Project Management from The George Washington University. She lives in Oakton, VA with her husband and has two daughters.

Amanda Fredriksen is the Acting Director for GSA Fleet which provides safe, reliable, low-cost lease vehicles and economical fleet management services to federal agencies and acquires all non-tactical vehicles for federal agencies, purchasing over 50,000 vehicles annually.

By consolidating all federal agency requirements, GSA Fleet leverages the government's buying power to achieve significant discounts of more than 20 percent below manufacturer's invoice prices. In fiscal year 2021, these discounts equated to more than $410 million in cost avoidance/savings for federal agencies. The leasing program manages over 227,000 vehicles, providing non-tactical support to civilian and military customer agencies. GSA Fleet manages all aspects of a full service leasing program, including vehicle acquisition, maintenance and repair, and accident management.

A career civil servant, Ms. Fredriksen began federal service in 1990 and she has achieved a distinguished career within the Federal Acquisition Service (FAS) and its legacy organizations. She served as the Assistant Commissioner for the Office of Strategy Management, directing FAS's strategic business planning, performance management, category management and Federal Strategic Sourcing Initiative programs. She also directed the Integrated Award Environment (IAE), an eGovernment initiative responsible for developing, implementing, managing and improving shared data, services and systems supporting acquisition and federal financial assistance award functions government-wide. Earlier in her career Ms. Fredriksen served as the Deputy Assistant Commissioner for the Office of General Supplies and Services, the FAS primary emergency management liaison to the Federal Emergency Management Agency and the Chief of Staff for the Federal Supply Service.

Ms. Fredriksen earned a Bachelor's of Science in Finance at George Mason University and completed graduate level coursework in project management and accounting at George Washington University.

Day 1: Tuesday, May 17, 2022

11:00 AM - 12:00 PM ET

Room 1: GSA Fleet Offerings Overview

Speaker(s): Amanda Fredriksen, Director (Acting) of GSA Fleet and Erin Sembach, GSA Fleet

GSA Fleet is a one-stop-shop for an agency's non-tactical vehicle fleet. GSA Fleet has purchasing, leasing, and rental solutions, as well as systems and solutions to aid in managing a fleet. This session provides an overview of GSA Fleet's offerings, details of key products and services, and how GSA Fleet helps improve overall fleet efficiency.

Room 2: Federal Fleet Management Regulations & Policies

Speaker(s): Connie Aaron, GSA OGP

Explore how federal regulations governing motor vehicle management fit into an overall framework of laws, regulations, and policies. We will cover Federal Management Regulation 41 CFR 102-34 *Motor Vehicle Management* and how it relates to your job as a fleet manager. Bring your questions about motor vehicle regulations and policies!

<div align="center">30 Minute Break</div>

12:30 PM - 1:30 PM ET

Room 1: Zero-Emission Vehicle Planning

Speaker(s): Julian Bentley, DOE FEMP; Casey Crandell, CEQ & Christina Kingsland, GSA Fleet

This fleet electrification session kicks off FedFleet 2022's zero-emission vehicle (ZEV) discussions focused on ZEV planning requirements including tools and best practices. Join us, ask questions and learn more about ZEV planning requirements for FY2023 from the White House's Council on Environmental Quality as well as new insights into the planning tools being developed by the Department of Energy and how this all fits with your vehicle replacement process.

Room 2: Travel Regulations

Speaker(s): Jill Denning, GSA OGP

Fleet policy and travel policy may not seem a perfect pairing at first glance, but fleet and official travel have more overlap than you might realize. Knowing the Federal Travel Regulation policies in the area of GOVs, as well as being aware of other common travel policies, will give you a broader perspective in your role as a fleet specialist or manager.

2:00 PM - 3:00 PM ET

Room 1: GSAFleet.gov Update
Speaker(s):Jamie Lindabury & Jess Murray, GSA Fleet
The GSA Fleet team will give an overview of GSAFleet.gov. GSA Fleet's new modernized system launched in January. You will learn about upcoming releases, future plans and opportunities to be a part of our testing community.

Room 2: Fleet End-User Best Practices
Facilitator: Joddy Garner, GSA OGP
Panelist(s): Scott Berklacy, USDA & Noah Clearly, TN Valley Authority & Benjamin Robles, DOE
A panel of federal fleet managers and specialists will share their best practices in fleet management and how you can use their ideas to help manage your agency's motor vehicle fleet.

30 Minute Break

3:30 PM - 4:00 PM ET

Room 1: Recalls
Speaker(s): Jeremy Gunderson, NHTSA & George Schaubhut, GSA Fleet
This session reviews how recalls are determined, established, executed, as well as how GSA succeeds in getting recalls addressed. Will cite fleet managers' role in keeping their open recalls down.

Room 2: Federal Fleet Inventory Tool
Speaker(s): Chouaib Touraq & Jim Vogelsinger, GSA OGP
GSA's data visualization tool, Federal Fleet Inventory Tool, enables a robust look into the inventory and operating costs of federal vehicles. The tool pulls data from the Federal Automotive Statistical Tool (FAST), allowing fleet managers to dive into the data to make management decisions. Learn more about this tool and how to use it for your agency's fleet program.

10 Minute Break

4:10 PM - 4:40 PM ET

Room 1: National Emergencies: How GSA Fleet Can Help

Speaker(s): Felicia Walker, GSA Fleet

GSA Fleet's Short-Term Rental is the primary emergency response program for GSA Fleet. Each year, STR provides vehicle and equipment support to federal customers for responding to national emergencies. This session focuses on STR's ability to quickly respond to customer needs during and after a national emergency and how customers can improve the likelihood that their requests will be filled.

Room 2: Federal Personal Property & Exchange Sale

Speaker(s): Bill Garrett & Cynthia Gardiner, GSA OGP

Motor vehicles are personal property assets. This session introduces the basic principles, laws, and regulations governing the use, management, and disposal of Federal personal property. A key aspect of this is defining the role of the agency property manager and the role of GSA.This session discusses Federal property management policies and guidance including the Exchange Sale Authority and focuses on property owned and managed by the federal government.

END OF DAY 1

Day 2: Wednesday, May 18, 2022

11:00 AM - 12:00 PM ET

Room 1: Telematics

Speaker(s): Kyle Bromir & David Munn, GSA Fleet

Join GSA Fleet to find out what telematics can do for your agency's leased vehicles to include data availability and collection, subscription offerings, and installations. Come learn more about the only fully integrated, FedRAMP authorized, shared service telematics solution in government.

Room 2: FAST

Speakers(s): Ron Stewart, DOE INL

The FAST team will dig into the federal motor vehicle fleet dataset collected through FAST and look at how the fleet and its operation compared during recent years to FY 2021. We will look at how the FAST team and key stakeholders evaluate the quality of the data, where we see improvements and room for improvement in the quality of the FY 2021 data, and touch data quality aspects to consider. We will also share important changes coming to FAST. If you are involved in fleet data reporting for your agency or curious about the federal motor vehicle fleet and how the past two far-from-typical years are reflected in the operation of the fleet, there's probably something here for you.

30 Minute Break

12:30 PM - 1:30 PM ET

Room 1: GSA ZEV & EVSE Offerings & Support

Speaker(s): Caitlin Dorame & Stephanie Gresalfi, GSA Fleet; & Bill Sonenberg, GSA PBS

Learn about GSA's offerings to support your agency's zero emission vehicle and infrastructure needs, both current and future, as well as policies and support we have in place to help you achieve your fleet climate sustainability goals.

Room 2: Managing an Overseas Fleet

Speaker(s): Ana Baide & Kent Carneal, Dept. of State

In this session we will discuss topics regarding the challenges and opportunities for successful fleet asset management and operations at overseas posts. The session covers how to get started on your overseas presence, who to contact, whether to own vehicles overseas or to subscribe to State Department provided shared fleet services. The session also touches on other operational considerations for overseas environments such as host country requirements for vehicle insurance, type of plates, registration, procuring and disposing of vehicles overseas.

30 Minute Break

2:00 PM - 3:00 PM ET

Room 1: What's New with Suppliers- Light Duty

Speaker(s): Debra Hairston & Nate Oscarson, Ford; Cynthia Towe, GM Fleet; Roy Durham, US Fleet Source,; & Phil Bockhorn & Rachel Malec, Stellantis

Vehicle suppliers will present what is new in their respective organizations, the near term product focus, and challenges they face in the current supply chain environment to meet the federal government's vehicle mission needs.

Room 2: VAM, FMPs & Budget Narratives- What, When, How?

Speaker(s): Eric Adams & Patrick McConnell, GSA OGP

Vehicle Allocation Methodology (VAM) is required to help agencies reach their optimal fleet size and structure. This workshop outlines the actions implemented by the federal government, outcomes expected. and how it all can be incorporated into your agency VAM process. Annual Fleet Management Plans and A-11 budget narratives will also be discussed and how it all relates to your agency meeting their optimal fleet size and structure goals. This workshop is for all levels of fleet management.

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30 Minute Break

3:30 PM - 4:00 PM ET

Room 1: Ask Me Anything (ZEV Edition)

Facilitator: Christina Kingsland

Panelist(s): Jesse Bennett & Ted Sears, DOE NREL; Bill Sonenberg, GSA PBS; and Jim Vogelsinger, GSA OGP

Come prepared to ask these federal electrification experts anything from insight into the latest federal sustainability E.O, to the forthcoming implementing instructions to technical questions on EV and charging stations. Policy questions on installing stations in GSA space and information on future acquisition solutions is also on the table.

Room 2: GSA Fleet Vehicle Exchange Process

Speaker(s): Matt McCauley & Troy Saunders, GSA Fleet

Learn about the vehicle exchange process and what to expect when the time comes to replace your GSA Fleet asset. From turn-in prep to new vehicle acceptance this session will prepare you for when you arrive at our contracted marshalling vendor.

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10 Minute Break

4:10 PM - 4:40 PM ET

Room 1: GSA Rideshare/Ride-hail Solution

Speaker(s): Ronda Boatright, GSA Rideshare Project Manager

GSA's new Government-wide Rideshare/Ride-hail BPAs modernize official travel and makes it easier and less expensive to use rideshare services for official travel. This session provides Rideshare/Ride-hail program updates since launching the Blanket Purchase Agreement.

Room 2: Ask Me Anything (GSA Fleet Representative Edition)
Speaker(s): Johnathon Wright, Zone 1 Fleet Service Representative (FSR); Jeremy Hughes, Zone 2 Fleet Management Center (FMC) Manager; Arthur Bruton, Zone 3, FSR; Milly Rodriguez, Zone 4 FMC Manager
Join Fleet Managers and Fleet Service Representatives from your GSA Fleet zone to ask any questions related to your GSA Fleet vehicles, policies, procedures and anything else.

END OF DAY 2

Day 3: Thursday, May 19, 2022

11:00 AM - 12:00 PM ET

Room 1: What's New with the Vehicle Registration System and FedFMS?
Speaker(s): Carol Boros & Angel Rahman, GSA Fleet
Interested in learning more about the new Vehicle Registration System (formerly FMVRS) and plans for FedFMS? Join representatives from GSA Fleet as they walk you through the new systems and what they have planned. They also want to hear from you, so be ready to ask questions and talk about what is important to you as we develop these new tools.

Room 2: Federal Fleet Management FAQs
Speaker(s): Connie Aaron, GSA OGP
Let's dive deeper into FMR 41 CFR 102-34 Motor Vehicle Management and 102-5 Home to Work Transportation with some frequently asked questions regarding official use, home to work transportation, toll management, contractor use of government vehicles and much more!

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30 Minute Break

12:30 PM - 1:30 PM ET

Room 1: Personal Liability While Driving a GOV
Speaker(s): Devin Beckes, GSA Fleet
Are you liable for job related accidents when you or your employees have accidents in a GOV? Did you know that state law determines this issue? This workshop covers the basics of the Federal Torts Claims Act and discusses cases where a federal employee would not be liable, cases where a federal employee would be liable and ways to protect yourself.

Room 2: What's New with Suppliers- Vocational Body/Medium/HD Trucks
Facilitator: John Hampson, GSA Fleet
Panelists: Jeff Bodkin, Daimler Truck; Don Cotes, Northside Ford; Peter Mielke, GSA Fleet; & Wayne Stehle, Mack Defense
A panel discussion on what agency end users need to know to develop requirements for their light, medium, heavy duty trucks, wreckers and carrier trucks.

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30 Minute Break

2:00 PM - 3:00 PM ET

Room 1: Fleet Card
Speaker(s): Chris McVetty, WEX & Brian Moseley, GSA Fleet
The course covers the GSA SmartPay Fleet Card program, fraud detection and prevention, and some of the unique needs related to fleet cards.

Room 2: Federal License Plate Program
Speaker(s): Ray Wynter, GSA OGP; Jim Gill, Unicor; & Angel Rahman, GSA Fleet
This workshop is an overview of the program and the policies that govern the management of license plates for federal motor vehicles. This session focuses on the new Vehicle Registration Functionality, formerly known as FMVRS, and how it connects to Unicor, NLETS, and FEDFMS.

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30 Minute Break

3:30 PM - 4:30 PM ET
Room 1: Non-Federal Fleet Electrification Panel
Facilitator: Stephanie Gresalfi, GSA Fleet
Panelists: Victoria Carey, NJEDA; Keith Kerman, NYC/DCAS; Kristin Slanina, Charge Across America; & Amanda Taplett Johnson, Amazon
Listen to non-federal fleet managers and industry experts discuss best practices for electric vehicle deployment, infrastructure rollout and overcoming cultural change. There will be time for questions at the end of the session.

Room 2: Future of Work
Speaker(s): Ron Rogers, Dept. of Labor & Phyllis Smith, Treasury
A discussion from fleet managers on impacts to the future of work related to fleet management.

END OF FEDFLEET 2022

FedFleet Speakers

Connie Aaron is a Program Analyst for GSA's Office of Government-wide Policy with more than 30 years of experience in federal fleet management. She previously worked for GSA Fleet where she was responsible for overseeing two Fleet Management Centers with 6,000 federally owned and leased vehicles in the Washington, D.C. area. Connie holds the designation of Certified Federal Fleet Manager (CFFM) through the National Property Management Association (NPMA).

Eric Adams is a Policy Analyst for GSA's office of Government-wide Policy. He is a graduate of George Mason University's Schar School of Public Policy. As a member of the Motor Vehicle Division, Eric is contributing to efforts to establish evidence-based policies and regulations that help agencies improve the effectiveness and efficiency of managing their assets.

Marcerto Barr (pronounced as Mar-ki-ta) Barr is a Senior Policy Analyst in the Office of Government-wide Policy at the U.S.General Services Administration. Marcerto has over 30 years of federal service in various federal programs where she provides expert advice, recommendations and executes policies among nine major policy areas: aviation, committee management, mail, personal property, real property, transportation, travel, relocation and motor vehicles. Marcerto holds a B.S. in Business Administration from the University of Maryland and Strayer University including a Master's Certificate in project management from ESI International. In her spare time, Marcerto loves practicing yoga and the art and science of meditation. Marcerto also holds certifications as a yoga instructor and as a meditation guide.

Devin Beckes is a Fleet Service Representative at the Pittsburgh Fleet Management Center, New Cumberland Field Office. He is responsible for 864 vehicles assigned to 49 federal customers throughout central Pennsylvania and West Virginia. Additionally, he oversees the marshalling operations at North East Pennsylvania Auto Auction. Prior to joining GSA Fleet, Devin served 20 years in the U.S. Air Force, working as a Firefighter/EMT and Vehicle Control Officer. He brings the perspective of both a former GSA Fleet leasing customer and a FSR.

Jesse Bennett is a Research Engineer at the National Renewable Energy Laboratory (NREL) in Golden, Colorado and has worked extensively on the intersection of the utility industry and transportation supporting fleet electrification and research on the impact EV charging will have on the grid. Jesse studied electrical engineering at Bucknell University and prior to his current position at NREL, served as a standards and specifications engineer at Duquesne Light, the electric distribution utility in Pittsburgh, Pennsylvania.

Julian Bentley is the Managing Director and founder of Bentley Energy Consulting. He has more than 25 years of experience providing energy and environmental management consulting services, focusing on helping private and public sector clients improve energy management. Since 2007, Mr. Bentley has supported the Department of Energy's Federal Fleet Program, assisting federal agencies in developing and implementing comprehensive strategies to improve fleet efficiency, maximize alternative

fuel use, improve fleet fuel management, reduce petroleum consumption, and meet regulatory requirements. He is a leading authority on electric vehicles, including their deployment and related charging infrastructure for fleets, and is currently providing support to DOE FEMP and the White House Council on Environmental Quality in their Federal Fleet electrification initiative. Mr. Bentley also teaches courses on electric vehicles for George Washington University's Environmental & Energy Management Institute and the European Energy Centre. Mr. Bentley received his M. B. A. from the Kenan-Flagler Business School, The University of North Carolina and his B.S. in chemical engineering and economics from Carnegie Mellon University.

Scott Berklacy serves as the U.S. Department of Agriculture (USDA) Fleet Manager. In overseeing the management of USDA's expansive portfolio of fleet assets, Scott is responsible for establishing fleet policy, procedures, budget formulation and presentation, and for leading, planning, and carrying out a broad range of functions involving the development and implementation of strategies and initiatives to monitor, evaluate, and support fleet management programs and operations.

Berklacy has broad experience within the private- and public-sectors, which has paved-the-way to an extensive background in logistics, supply chain, asset, property and fleet management; all areas that he has a passion for, especially Fleet Management.

If he isn't working, Scott is probably exploring. It could be navigating a new book, wading a new stream to fly-fish, or discovering a new favorite brewery or winery. Berklacy also values every second he can get, to unwind and relax with family.

Ronda Boatright works in the Office of Travel, Employee Relocation, and Transportation, for the U.S. General Services Administration (GSA), Federal Acquisition Service (FAS). The Division for Travel Management provides government-wide travel programs in air, lodging, online travel management, data reporting, and travel agency services to support customer agencies in efficiently and effectively managing their travel spend.

Ms. Boatright is part of the leadership team for the E-Gov Travel Service (ETS) Program Management Office and is Project Manager for the Government-wide Rideshare/Ride-hail initiative with a focus on agency and vendor relationships and communications.

Phillip L. Bockhorn has over 30 years of retail and fleet experience at Chrysler. He has held a variety of sales and marketing roles, domestically and internationally. As the head of Government Fleet Sales and Operations, he oversees FCA's federal and state; local programs for law enforcement and non-law vehicles. A graduate of the University of Illinois and Northwestern University, Mr. Bockhorn currently resides in Lake Orion, MI.

Jeff Bodkin works for Daimler Trucks (Freightliner and Western Star brands) and has over 27 years of industry experience (and more than six year in Government Sales) He has worked with various medium and heavy truck OEM's in the following areas: fleet pricing and discounts, outside sales, strategic accounts, used vehicles, federal contract management, and national account sales.

Carol Boros is a Program Analyst for the Vehicle Management Branch in GSA Fleet. She serves as the coordinators for the Vendor Management Program, National Policy Team and Safety Program and is an SME for her branch assisting with Systems Modernization. In 2012, Carol started her GSA Fleet career as a Fleet Service Representative (FSR) at the D.C. Metro FMC. In 2016, she transitioned to Fleet's HQ, Vehicle Management Branch, to continue her current role as analyst.

Kyle Bromir is a Program Analyst and Contracting Officer Representative for GSA Fleet's Innovation Branch. He provides direct support to federal agency customers and conducts day-to-day administration of GSA Fleet's telematics program which aims to expand telematics connectivity to GSA Fleet's 200,000+ leased vehicles inventory. Kyle also examines emerging technologies for vehicle fleets and identifies areas of innovation to bring to the federal leased fleet. He has been with GSA Fleet since July 2019 and holds a Master of Public Administration from the University of North Carolina at Chapel Hill.

Arthur Bruton is a Fleet Service Representative based out of Oklahoma City Fleet Management Center. Arthur has been with GSA Fleet since 2016 after his retirement from the US Army. He's currently assigned over 70 customers and 1,011 vehicles with the Department of Energy being his largest customer. Arthur has completed the Federal Executive Leadership Program and he is currently a member of the FSR Council. Arthur is from Alto, Texas. He has an Associate of Applied Sciences in Human Resources from Columbia Southern University and continues his studies in a bachelor's program in Human Resources Management from Columbia Southern University. Arthur currently lives in Yukon, OK with his wife, Onneta, and two children, Alexandrea, and Aaron. Arthur enjoys spending time with his family.

Victoria Carey is the Clean Energy Manager at New Jersey Economic Development Authority (NJEDA). Victoria's role is to develop and launch programs that strengthen New Jersey's innovation and competitiveness in clean energy; her primary focus to-date at NJEDA has been on commercial and institutional vehicle electrification. Prior to NJEDA, Victoria spent eight years as a technical consultant, with a focus on battery technology performance and safety. She earned her BS in Chemical Engineering from Rutgers University.

Kent Carneal is a senior consultant at Mercury Associates. He has 36 years' prior management experience with fleet assets, budgets and funds, contracts, and business process development. He is experienced in fleet cost charge-back systems, vehicle replacement planning, school bus regulations, regulatory compliance for fuel sites, and the deployment and use fleet management information systems with emphasis on data analysis and custom reporting. Prior to joining Mercury Associates and by contract the Department of State in 2015, Mr. Carneal was a fleet manager at Loudoun County Public Schools, which operated over 850 school buses and 400 administrative and support vehicles. He oversaw the Loudoun County Government / Loudoun County Public Schools consolidated vehicle maintenance facility, which supported over 2,500 assets. During his tenure with Loudoun County, Mr. Carneal served as fleet manager, FMIS administrator, fleet maintenance supervisor, and shop foreman, including transit bus maintenance oversight. Mr. Carneal is an NPMA certified federal fleet manager (CFFM) and former ASE-Master and L1 Certified Technician and Virginia Class A UST Fuel Site Operator.
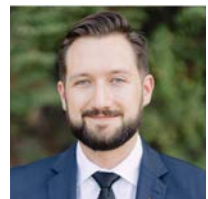
Noah Cleary serves as a Project Manager in E-Mobility, focusing on Tennessee Valley Authority's Fleet Electrification efforts. Driven by continuous improvement, he takes pride in providing innovative solutions to complex problems. Noah's role includes developing both internal & external charging networks.

Don Cotes started in the automotive business in July 1981 in retail sales. From 1991 thru 2001 he was the vehicle marketing director of Northside Ford that included ordering all the retail inventory. Duties also included developing and coordinating all radio, TV, and newspaper advertising marketing campaigns. From 2001 thru present Cotes has worked in the Government Sales Division with Northside Ford. He grew sales from low teens to 3000 to 6000 vehicles a year. He works with the GSA staff, engineers along with Ford OEM support to cover a variety of GSA Customers needs to help with their transportation special needs. These needs included providing specially designed utility, stake, dump, and box trucks to each of the customers needs to complete their job-related tasks and providing JP8 fueled trucks in various configurations. Cotes attended the University of Maine studying for a major in Business Mgt. Bachelor's Degree
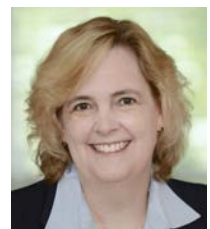
Casey Crandell is currently serving as the Deputy Director for Federal Fleet Sustainability at the White House Council on Environmental Quality. He is on a detail from GSA, where he worked on the Alternative Fuel Vehicle Team since 2016. He joined GSA through their Emerging Leaders Program, after graduating from Indiana University with a Master's of Science in Environmental Science and Master's of Public Affairs degrees. He holds a bachelor's degree from the University of Arizona, and is currently pursuing a law degree in the evenings at American University, graduating in 2022.

Ryan Daley leads Fleet Electrification Consulting services at eIQ Mobility, a NextEra Energy company. Ryan is responsible for guiding organizations through the process of planning for and then implementing electric vehicles. For more than 12 years, Ryan has helped fleets transition to alternative fuels and EVs. He started at the National Renewable Energy Lab on federal fleets projects, then worked at Vision Fleet/Evercar and the Electrification Coalition prior to co-founding Sawatch Labs. Ryan holds a Master of Arts in Geography and Political Science from UCLA.

Jill Denning, Deputy Director of the Office of Travel, Relocation, Transportation and Mail Policy within the Office of Governmentwide Policy in the U. S. General Services Administration (GSA), served as the office's Per Diem Program Manager for 10 years before transitioning to her latest role in 2020. In her current role, she is primarily responsible for writing and interpreting regulations found in the Federal Travel Regulation. Jill joined GSA as a Presidential Management Fellow in 2007 after first serving in the Small Business Administration. Prior to her federal government service, Jill served in various roles in the private and nonprofit sectors, including a role managing internal communications for RTI International in Research Triangle Park, NC, and was the spokesperson for the Raleigh-Durham (NC) Airport Authority. Jill received her Bachelor's of Science in Agricultural Communications from the University of Illinois and received two Master's degrees from NC State University - the first in Technical Communications and the second in Public Administration.

Caitlin Dorame started with GSA Fleet as a program analyst on the Alternative Fuel Vehicle team in 2020. Now, as a member of GSA Fleet's ZEV team, Caitlin has carried over much of what she has learned on the AFV team to continue supporting customers with their electric vehicle and alternative fuel needs. Caitlin is a University of Texas Alum and Morocco returned Peace Corps Volunteer.

Roy G. Durham Jr. is the CEO of US Fleet Source which provides vehicles and fleet services to commercial, government, and rental fleets. Roy has over 30 years of experience in automotive sales, service and fleet operations. He has also owned multiple automotive dealerships.

Durham spent his first five years in the automotive industry as a management trainee in the Penske Motor Group (PMG) working through each department at the numerous PMG dealerships which included Longo Toyota, the world's largest Toyota dealership. During his career, he managed variable (sales) and fixed operations (service) departments throughout the PMG dealership group. Durham spent several years as the Used Car General Sales Manager where he directed the retail and wholesale transactions of nearly 10,000 used vehicles each year. Durham's final years at PMG were spent as General Sales Manager for the Fleet/Marketing/Internet Department at Longo Toyota. This department transacted over 1,000 new car sales each month.

Transitioning over to SoCal Penske, Durham spent the next 12 years directing fleet sales at the SoCal Penske Dealer Group and a partner owner at Hyundai and Ford dealerships. Ultimately, Durham has been responsible for the sale of over 150,000 vehicles during his automotive career.

Prior to his automotive experience, Roy served two enlistments in the U. S. Navy as an Operations Specialist (Surface Warfare) and Tomahawk Cruise Missile DBM. Roy served five years aboard the Battleship Iowa (BB‑61) participating in deployments to the middle east, Europe and the Baltics. He served at Naval Amphibious Base Little Creek as a Naval Gunfire Support Instructor. Mr. Durham is the recipient of the National Defense Medal, Armed Forces Expeditionary Medal, Navy Achievement Medal, and two Meritorious Unit Commendations. Durham was discharged honorably and is a service‑disabled veteran.

Roy has a bachelor's degree in business administration with a minor in computer information systems from Saint Leo University. Roy is a member of the National Association of Minority Automobile Dealers (NAMAD) and enjoys family time with his wife (Charlene) and two sons (Miller and Cooper). Roy is also on the San Diego Board of Directors for the Fellowship of Christian Athletes (FCA).

Leonard (Len) Fedoruk is the Director of Vehicle Purchasing for GSA Fleet. He brings to this position over 44 years of automotive industry and management experience in procurement, global supply chain procurement and project management, manufacturing operations, labor-management-human resource management, as well as new supplier/new technology business development expertise for global operations at General Motors Company. In addition, Len served as a Manager of Commercial Risk/Underwriting and Premium Accounts Manager at The St. Paul Companies in New York City. He holds a bachelor's of science in Business Management and Training & Development from Oakland University in Rochester, Michigan and Juris Doctor of Law from Michigan State University-School of Law.

He has received several awards over his career, including the Federal Acquisition Service - Commissioner's Award for Excellence in 2011, 2012 & 2013, the U. S. Army Commander's Award for his service to the Department of Defense, and awards for outstanding innovation and cost savings measures by General Motors Company.

Cynthia Gardiner is a Senior Policy Analyst within the Office of Government-wide Policy at the General Services Administration (GSA). She has fifteen years of federal service including thirteen years of personal property management experience at GSA and two years of development work with the Peace Corps. She earned a bachelor's degree from the University of Virginia and a master's degree in public policy from the George Washington University.

Joddy Garner is a Program Analyst within GSA's Office of Government-wide Policy's Motor Vehicle Policy Division. She has worked on numerous fleet initiatives contributing to the efficiency of the federal motor vehicle fleet. Prior to joining the Motor Vehicle Policy Division, Joddy worked in GSA's Office of Asset and Transportation Management co-leading various strategic planning and performance management efforts and she also worked for 12 years in GSA's Travel Management Policy Division where she primarily worked on the Per Diem Program.

Bill Garrett is the Director of Personal Property Management Policy within the Office of Governmentwide Policy (GSA). He previously spent ten years with the Department of Homeland Security and two years at the Department of Commerce. Prior to that, he spent seven years accumulating property and financial management experience, working as a business advisor within a number of federal agencies. He served as an officer in the U. S. Navy for five years and holds a bachelor's degree in Mathematics from the U. S. Naval Academy and a Master's degree in Business Administration from Georgetown University.
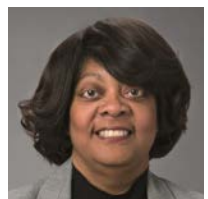
Stephanie Gresalfi is a member of GSA Fleet's Zero Emission Vehicle (ZEV) team. In her role she advises agencies on how to electrify their fleets and make efficient vehicle choices, take advantage of GSA Fleet's many offerings and plan for electric vehicle charging. In 2016, she served as a Senior Sustainability Advisor to The White House Council on Environmental Quality working to obtain commitments from cities and states to deploy electric vehicles nationwide. Stephanie is a 2019 graduate from the Partnership for Public Service's Excellence in Government Leadership Program and holds a history degree from the George Washington University and an MBA from the University of Maryland.

Jeremy Gunderson, Highway Safety Specialist with the National Highway Traffic Safety Administration, currently works on vehicle safety recalls within the Office of Defects Investigations. He has 20 years of transportation policy experience, 15 of which have been in highway safety. Prior to NHTSA, he was with the Maryland Highway Safety Office. He has an affinity for old metric bikes, vintage German vehicles, and long backpacking trips with his 11-year-old daughter.

Deb Hairston is Ford Motor Company's Federal Government Sales Manager. She has been with Ford for almost 36 years, and the Federal Government Sales Manager for 15 years. During the course of her career, Debra has held positions in the field calling on dealerships as a Parts and Service Zone manager, Commercial Account Manager, Fleet

Service Regional Manager, Program Planner and Training Manager in Retailer Education and Training. Debra graduated from Fisk University in Nashville, TN and holds a Master's Degree in Business Administration from Howard University in Washington, D. C.

John Hampson is a mechanical and automotive engineer with more than 20 years of experience specializing in alternative fuels, vehicle design, and legislative analysis. He has worked in the automotive industry as a release engineer, as a consultant in support of the U.S. Department of Energy's Office of Transportation Technologies, and as an engineer and manager in the GSA Office of Fleet Management. He is currently the Branch Chief, for Vehicle Engineering, at GSA Fleet, and manages the engineering specification and support of approximately 50,000 vehicles each year for the federal government.

Jeremy Hughes is the Manager of the Fort Walton Beach GSA Fleet Management Center. He manages a fleet of almost 8,000 vehicles across the Panhandle of Florida, Alabama, and Mississippi. He supervises eight dedicated Fleet Service Representatives that carry out day to day operations of fleet management, customer support and vendor management. Overseeing 560+ individual customer accounts spread across all federal agencies with such a diverse fleet that averages 70 million miles a year. These vehicles do not run without maintenance and Jeremy and his team engage daily with many of 3500+ vendors in our communities that perform maintenance on GSA vehicles all to make sure GSA gets work done right and at a fair price. Jeremy joined the GSA Team in Feb 2017 after a decorated career in the U.S. Air Force as an aircraft mechanic. Jeremy holds a bachelor's degree in Professional Aeronautics from Embry Riddle along with many other certifications.
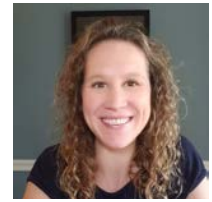
Keith Kerman is Deputy Commissioner at Department of Citywide Administrative Services and NYC's first Chief Fleet Officer. Keith leads safety and sustainability through NYC's Vision Zero and Clean Fleet initiatives. He implements nation leading efforts in shared servicing, telematics, truck side-guards, electric vehicles, solar carports, and biofuels. NYC has nearly 30,000 units, the largest U.S. municipal fleet. NYC Fleet operates the largest EV fleet (3,100+) and charging network (1,070+) in NY State. Keith will soon complete his 28th year of public service including 17 with NYC Parks managing Citywide Operations and working from Central Park. Keith is from Massachusetts and Harvard College. In 2019, Keith received the Sloan Public Service Award, referred to as the Nobel Prize of NY public service. In 2021, Keith received a national Climate Leadership Award from the Climate Registry, C2RS, and Bloomberg Philanthropies.

Vong Khamvonga is a Program Analyst in the Production Integration Division. He is the Product Owner of the Vehicle Management Services (VMS) product where he provides direct support to the Vehicle Management Division for developing future offerings in GSAFleet. gov. Vong served as the subject matter expert on the legacy Federal Motor Vehicle Registration System (FMVRS), where he provided guidance to federal agency customers with registering vehicles and license plate management in FMVRS. He also serves as the liaison for the Federal Prison Institutes (UNICOR) to GSA Fleet. He holds a bachelor's degree from the University of Maryland at College Park, and has received a master's certificate in Project Management.
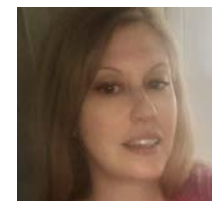
Christina Kingsland is the Director of Business Management for GSA Fleet. Her division is responsible for financial management, rate setting, minimum replacement criteria, the fleet card contract and its oversight and much more. Additionally, Christina is leading GSA Fleet's team to support the Administration's fleet electrification priorities. Christina has been with GSA for 19 years and with GSA Fleet for the past nine years. She holds a bachelor's degree in accounting from Virginia Tech and an MBA from George Mason University.

Jamie Lindabury is the Branch Chief for the Product Integration Division and is responsible for the implementation of software products, human centered design, change management, vision, and strategy for the modernized fleet system (GSAFleet. gov). Jamie manages the team that is responsible for supporting the Product Managers with a centralized communications strategy, training needs, usability testing, or helping to facilitate other user feedback methods. Previously, Jamie spent eight years supporting other information technology investments at GSA. He holds a bachelor's degree from Lycoming College, is a certified Project Management Professional and has received a master's certificate in project management.
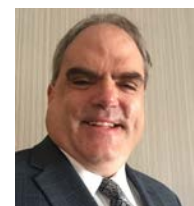
Rachel Malec comes to the Stellantis Government Fleet team with 20 years of commercial and fleet operations experience at Stellantis (FKA FCA Automobiles, Chrysler). Her prior roles include time in Fleet Operations, Commercial Account Management, Marketing and Call Center management. She graduated from the University of Central Florida with a bachelor's degree in communications.

Matt McCauley joined GSA Fleet in 2003. He is the Product Manager for Zonal Operations in GSA Fleet's modernization effort. Prior to his current position, he served in various positions in GSA Fleet headquarters and was the manager of the Pittsburgh Fleet Management Center. He holds a Bachelor's of Science in Information Technology from Slippery Rock University.

Patrick McConnell has focused his over a 30 year and counting career with the U.S. General Services Administration has been primarily on vehicle policy and management. He recently earned the National Property Management Association's Certified Federal Fleet Manager designation. Patrick is a member of the team within GSA's Office of Government-wide Policy that is responsible for developing regulations and guidance regarding how federal agencies acquire, manage, operate, and dispose of motor vehicles. From promoting the use of alternative fuels to implementing vehicle allocation methodologies, Patrick has been involved in helping agencies improve fleet operations in many ways.

Chris McVetty has worked at WEX for 17 years in several different operations and sales and relationship management roles. For the past seven years Chris has managed the SmartPay 2 and SmartPay 3 contracts for WEX which includes operational and contractual oversight for all federal agencies who use WEX as their fleet card program provider. Key duties include sales and implementation of new accounts, working directly with agencies on strategic vision of their fleet programs, optimizing WEX's fleet card management tools within their programs, and acting as the business liaison between agency fleet managers and all WEX operations departments.

Peter Mielke is a vehicle engineer for GSA Fleet. Peter is responsible for the Federal Vehicle Standards and minimum requirements. Peter creates the market blend of trucks you see on AutoChoice to include the specs and options. He has been with GSA Fleet for 22 years. Previously, Peter worked in the Leasing Acquisition Branch reviewing bus purchases and his first job with GSA was the Maintenance Control Center coordinator. Peter joined GSA after 18 years in the automotive repair field as a flat rate mechanic, team lead, and shop foreman. He held an ASE Master Certification in Automotive, Heavy Truck, and AutoBody. He has also taught as adjunct faculty for Northern Virginia Community College (NVCC) and has participated in test writing for ASE. Peter holds an associates degree in applied sciences from NVCC and has pursued degrees in both business and project management.

Brian Moseley is the Loss Prevention Team Manager at GSA Fleet. His office is responsible for managing the GSA Fleet card program and contract. His office also has seven dedicated professionals that look for fraud, waste and abuse within the program. Brian has been with GSA Fleet for eleven years and has worked as a Fleet Service Representative and a loss prevention specialist within GSA Fleet. Prior to joining GSA Fleet, he spent five years with the Florida Department of Transportation as a regional Fleet Manager. As one of the fleet managers of the Florida DOT, he ran all aspects of the program from day to day operations, annual acquisition, fuel and maintenance budget forecasting, disposal and remarketing, fuel card program and human capital plan.

David Munn is the Branch Chief of Innovation For GSA Fleet. In this capacity, David manages a team responsible for deploying ancillary vehicle services and cost savings solutions across the U.S. Government fleet, one of the largest non-tactical fleets in the world. Working at the intersection of transportation and information technology for over a decade, David has spearheaded a number of important initiatives and customer-focused offerings for the federal fleet community, including: GSA Fleet's Telematics program, GSA's first mobile app for fleet and asset management, and the development of GSA Fleet's online Short-Term Rental program for surge vehicle and equipment needs. A New England native, David received his Master's in technology management from Georgetown University and B.A. in policy management from Dickinson College

Jessica Murray is the Director of the Product Integration Division for GSA Fleet. This division is responsible for managing the 19 legacy applications that power business operations as well as the cloud-native modernization and product management efforts currently underway. Jessica joined GSA Fleet in 2010 and holds a Bachelor's of Arts from Clemson University and is a certified lean/agile practitioner.

Nathan Oscarson was recently promoted to lead both the Federal Government sales team as well as the State and Local sales team for the Ford Pro organization.

Nathan began his career at Ford Motor Company in 2000 as a Zone Manager in the Memphis Region. He called on dealerships in Little Rock, Memphis, and New Orleans. In 2007 Nathan assumed the role of the General Manager for Fleet Sales for the Middle East, living and working in Dubai. Following his overseas assignment, Nathan returned to the East Market Area and handled responsibilities for vehicle distribution, office operations and training recently hired college graduates.

After spending time as the Truck Training Manager in the Retailer Education and Training organization, Nathan joined Ford Pro and was most recently the Commercial Truck Brand Manager. While at Ford Pro, Nathan worked to expand the fleet powertrain, extended warranty on gas engines and added Transit and Super Duty ordering to Ford Pro AccuQuote. Last year, he was instrumental in launching the F-150 Ford Lighting Pro, targeting fleet customers with a purpose-built EV truck.

Nathan brings his deep knowledge of dealership operations, training, marketing, and Fleet sales experience to this new position.

Angel Rahman is a Program Analyst for the Vehicle Management Branch in GSA Fleet. In her role she serves as the Vehicle Management Division subject matter expert for the GSA Fleet modernization effort, oversees the Tier 2 responses for the GSAFleet. gov Help Desk, and led the GSA Fleet Zonal Review program. Prior to her current role, she served as a Fleet Service Representative in the D.C. Metro Fleet Management Center for nearly seven years.

Milly Rodriguez is the Manager for the Los Angeles Fleet Management Center (FMC). She manages a fleet of just over 7600 vehicles across the Los Angeles and Southern California areas. She supervises 9 dedicated Fleet Service Representatives (FSRs) that carry out day to day operations of fleet management, customer support and vendor management. Overseeing 415 individual customer accounts spread across all federal agencies with a diverse fleet that averages 41 million miles a year. The Los Angeles FMC manages just under 4,700 vendors. Milly joined GSA in 2008. She was a GSA customer with the Army Reserve Command and Army Corps of Engineers for four years prior to joining GSA. This gives her a unique perspective and respect for the hard work and partnership required between GSA and customers to achieve efficient, cost-effective fleet management. She is an Army veteran and also spent 17 years as a police officer in Philadelphia and Los Angeles.

Ron Rogers is the Supervisor of the Personal Property Management Office for the Department of Labor. He has over 15 years of experience working in the private and public sectors within both small and large organizations. In his current position, Mr. Rogers is responsible for overseeing DOL's national Fleet, Personal Property and Moving Services Programs. He began his federal career at the Department of Transportation as a Printing Specialist. He then moved to the Federal Railroad Administration as a Management Analyst responsible for providing oversight and development in areas of personal property, real property, facilities, logistics and motor fleet. After FRA, he became a Supply Management Specialist and later Acting Branch Chief for the Mine Safety and Health Administration where he was responsible for providing oversight and guidance for Property, Motor Fleet, and Facilities. Outside of his federal career, Ron has also served as AFGE Local 12's Head Steward and has held several positions in the printing industry. Mr. Rogers earned a Bachelor of Science degree from Clemson University.

Troy Saunders is GSA Fleet's Marshalling Lead where he oversees and develops policy for the Marshalling of 70,000 vehicles in and out of the GSA Lease fleet annually. He joined the GSA team in 2018 and is assigned to Fleet Headquarters in Washington, D. C. in support of Marshalling requirements worldwide.

Prior to coming to his current position, Troy served over 30 years in the U.S. Air Force in multiple vehicle maintenance, instructor and command fleet management roles. During this time he

served in numerous stateside assignments, seven overseas locations, two remote tours, eight deployments and was the vehicle management functional lead for the European, Pacific and Air Mobility Commands. His last assignment was in the Pentagon where he served as the Air Force's Agency Fleet Manager responsible for the policy, management, programing and $360 million annual budget for over 90,000 vehicles and vehicular equipment. Additionally in this role Troy was responsible for the oversight, training, development and assignment of over 7,000 military and civilian vehicle maintenance and management personnel. After an extremely rewarding career Troy retired in 2017 as a CMSgt/E9.

Troy holds a bachelor's degree in business management and is currently pursuing a Master's in Supply Chain Management.
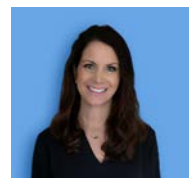
George Schaubhut is the Branch Chief for Vehicle Management in GSA Fleet. The Vehicle Management Branch is responsible for Fleet's policy, recall, vendor management, and safety programs. Prior to his current role, he served as Fleet's Branch Chief for Maintenance and Accident Management, alternative fuel vehicle team lead, and as a vehicle sales analyst. He holds a master's degree in Transportation Policy, Operations, and Logistics from George Mason University, and bachelor's degrees in political science and communications, legal institutions, economics, and government from American University.

Ted Sears is a Senior Project Leader in the National Renewable Energy Laboratory's (NREL) Center for Integrated Mobility Sciences Sustainable Transportation Integration Group, and is located at NREL's Washington, D.C., office. He is presently on loan to CEQ serving as Co-Director of the Biden Administration's Zero Emission Vehicle Federal Fleet Initiative. Ted is also the task leader for Energy Policy Act tasks within the U. S. Department of Energy's Vehicle Technologies Office. These tasks include the State & Alternative Fuel Provider Fleet program, New Rulemaking, and Legislative Analysis. His work also involves facilitating government-industry partnerships and advanced mobility programmatic work.

Ted is a graduate of Dartmouth College, the Harvard School of Public Health, and the University of Connecticut School of Law. Before coming to NREL, Ted was a senior environmental consultant with the law firm of Bergeson & Campbell, P. C. in Washington, D.C. His past positions include serving as a senior environmental consultant with The Technical Group, LLC, an adjunct faculty member of the U. S. Department of Agriculture Graduate School, and an attorney at the Environmental Law Institute.

Erin Sembach is GSA Fleet's Offering Support Director responsible for providing a streamlined ordering experience for federal agencies acquiring GSA Fleet purchase, lease and rental offerings. She is actively supporting electrification efforts across the Federal Fleet and plays a key role in GSA Fleet's ongoing system modernization. Erin previously held numerous leadership positions across GSA where she led strategic initiatives and special projects. Most recently, Erin served as the Chief of Staff over Zonal Operations, overseeing leasing operations across GSA Fleet's four zones consisting of over 350 people and managing more than 226,000 vehicles to drive continuous improvement and operational efficiency. Erin holds a Bachelor's Degree in Finance from Virginia Tech and a Masters Degree in Organizational Management from George Washington University.

Kristin Slanina is the Chief Innovation Officer at ParkMyFleet, creating new mobility hubs for the future. She was the Managing Director of Charge Across America, the first of its kind, 10 day filmed race with 5 teams starting the fall of 2021 from New York to Los Angeles, using only electric vehicles and highlighting the rapid innovations made in EV's. She is a board member of Velodyne Lidar. Previously, she served as TrueCar's Chief Operating Officer where she led the newly formed solutions group and helped the company accelerate into its next phase of growth. Kristin spent the first 21 years of her career at Ford Motor Company, beginning as a Powertrain engineer. For over six years Kristin worked in Ford's Research and Advanced Engineering group before leading the global effort to define Ford's overall vision on the future of mobility and address key societal and environmental issues. She has also held roles at Fiat Chrysler Automobiles after Ford. Kristin worked at Ernst & Young (EY), where she created and developed their Global Mobility Practice, advising clients on the future of mobility and smart cities. Her understanding of autonomous vehicle technology, connected cars and electrification aided her in leading teams to define and implement new mobility business models, as well as how to scale those businesses. After EY, Kristin was Thirdware's Chief Transformation officer from 2019 to 2020, where she led the Emerging Technology group, branching the company out into new areas such as vehicle software development, connected vehicles, machine learning and blockchain technology. Kristin holds an M.S. and a B.S. in mechanical engineering from Massachusetts Institute of Technology.

Dr. Phyllis Smith currently serves as the Department Fleet Manager for the U.S. Department of the Treasury and is responsible for developing policy and overseeing operations for the department's bureaus. She previously worked at U.S. Marine Corps Headquarters, the U.S. Department of State at Diplomatic Security, U.S. Department of Interior at Fish and Wildlife Service, U.S. Department of Labor at Job Corps and served in the U.S. Army with a variety of positions in the logistics and fleet field. Dr. Phyllis graduated with a B.S. in criminal justice, a M.S. in management, and a PhD in human services.
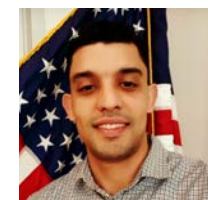
Wayne Stehl has worked for Mack Trucks for 24 years and for Mack Defense for the last 10. Wayne has been around trucks his entire life; his father drove Macks for over 40 years, so it is in his blood. Mack has partnered with GSA for eight years.

Ron Stewart is the project technical lead for the Federal Automotive Statistical Tool (FAST), the Web-based compliance reporting tool managed by the U.S. Department of Energy (DOE) and the U.S. General Services Administration to collect information about the federal government's fleet of motor vehicles. Ron works for DOE's Idaho National Laboratory and has over 30 years of experience as a software engineer, project manager, and web-based application developer in a variety of subject matter areas.

Amanda Taplett Johnson leads the Energy Team in Amazon's last-mile delivery network which is responsible for charging infrastructure and operational readiness for electrical vehicle deployment. Prior to this role, Amanda led multiple teams at Amazon responsible for design and process engineering that launched over 250 new delivery stations in 2020 and 2021. Prior to Amazon, Amanda worked at Boeing in various manufacturing, supply chain, and engineering roles including Chief Production Engineer for the Boeing 747 and 767 programs. Amanda is a graduate of the Leaders for Global Operations program at MIT and the Thayer School of Engineering at Dartmouth. Outside of work, Amanda is on the Executive Committee of the Thayer School Annual Fund and a member of the Board

of EarthCorps, a Seattle-based organization that develops future environmental leaders through local ecological restoration projects.

Chouaib Touraq is a Data Analytics Specialist in OGP's Office of Evidence and Analysis. He has been supporting GSA since October of 2016. He has 9 years of experience in the private sector. Chouaib has supported different offices within and outside GSA with their data needs. For the last five years, he has supported the Office of Asset of Transportation and Management. Chouaib graduated from George Mason University with a degree in applied information technology.

Cynthia Towe was named GM's Manager of Government Sales in 2019. In this position, she has overall responsibility for GM's sales to the federal government. Cindy began her career with General Motors as a Financial Analyst with Lansing Automotive Division. Her responsibilities during her 15 years on the GM Finance staff included Profit Analysis, Budgets and Forecasts, and Incentives. In 2007, Cindy transitioned to GM Fleet as the Rental Sales and Operations Manager overseeing GM's rental car contracts, repurchase programs and incentives. During this time, Cindy was able to achieve 25% sales growth in key customer accounts while managing over $4 billion in program assets.

Cindy has led the development of GM Fleet's incentive programs for small business accounts and provided operational and marketing support for GM's commercial dealer network. Additionally, she has supported fleet allocation and business planning models ensuring product availability and on-time delivery for critical customers.

Cindy holds a B.S.in economics from the University of Dayton and an MBA from the Ohio State University.

James Vogelsinger is the Director of Motor Vehicle Policy within the U.S.General Services Administration's Office of Government-wide Policy. This office has responsibility for regulations governing Federal Motor Vehicle Management, the Federal Vehicle Policy Council (FEDFLEET), and various program initiatives aimed toward improving the effectiveness and efficiency of the federal motor vehicle fleet. Jim's experience spans 30+ years of federal motor vehicle policy development and federal motor vehicle acquisition. A graduate of Wake Forest University, Jim has also earned graduate certificates in information management from Marymount University and information technology project management from George Washington University. Jim has also completed Leadership training at the Federal Executive Institute in Charlottesville, VA.

Felicia Walker is a Program Analyst for GSA Fleet's Short-Term Rental (STR) Branch. The Short-Term Rental program partners with commercial rental companies to provide temporary seasonal and surge needs for vehicles and equipment. STR provided over 38,000 vehicles/equipment to federal customers in FY21. Felicia provides direct support to customer agencies and works with vendors to support the STR program and emergency response efforts. Felicia also compiles and monitors performance measures ensuring STR operates at peak efficiency. Felicia has been with GSA for 38 years and with GSA Fleet since 2011. Her GSA Fleet experience includes remarketing, program support, STR contracting officer and most recently, program analyst.

John Wright is a Fleet Service Representative based in the Norfolk Fleet Management Center. John has been with GSA Fleet since 2009. His customer base is Navy oriented. John has served on the FSR

Council and is currently the Council lead. John is a Michigan native, he has an associate degree in Automotive Technology from Washtenaw Community College and continued with a bachelor's program in automotive and heavy equipment management from Ferris State University. John currently lives in Virginia Beach with his wife and 2 crazy boxer dogs and enjoys reading and classic cars.

Ray Wynter is a Program Analyst with GSA's Office of Government-wide Policy. He has over 30 years experience at GSA in various program initiatives aimed toward improving the effectiveness and efficiency of our federal customers including vehicle policy and management. Prior to Motor Vehicle Policy, Ray was a Senior Reality Specialist and instrumental in crafting GSA's Telework Policy and developing the desk sharing program which has become GSA's new normal. He holds a master's degree from Long Island University. Ray is also a graduate of the Graduate School USA; Executive Potential Program and earned a graduate certificate in Emerging Leaders Program from Harvard University.